

## SHAREHOLDERS' COMMUNICATION POLICY

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### 1. PURPOSE

A high quality, ongoing dialogue and communication with shareholders will help to build trust and understanding in the relationship between the Company and the shareholders. As a publicly listed company, the Company is obliged to provide information about itself, how it is governed, its operations, financial condition and future prospects. This information is directed to a diverse audience of shareholders, stakeholders and the public generally. The purpose of this Policy is to promote effective communication and provide shareholders with full and timely information about the Company, to fairly and accurately represent the Company so that investors and potential investors can make properly informed investment decisions and others can have a balanced understanding of the Company and its objectives.

This Policy sets out how the Company will meet those obligations in as comprehensive a manner as possible. In formulating this Policy, the Company has taken into account the recommendations contained in the Malaysian Code on Corporate Governance 2017 and its disclosure obligations contained in the Listing Requirements of Bursa Malaysia Securities Berhad, with which the Company is bound to comply.

The Board recognises the importance of an effective communication channel between the Board, shareholders and the general public.

### 2. ACCESS

Any enquiry regarding the Company and its group of companies may be conveyed to the following personnel:

**Ms Wan Nadiah Binti Wan Mohd Abdullah Yaakob**  
**(Executive Director / Group Chief Executive Officer)**

Telephone number : 03-6287 1111  
Fax number : 03-6287 1212  
Email address : [Nadiah.wan@tmclife.com](mailto:Nadiah.wan@tmclife.com)

**Mr Wong Yu Chee**  
**(Group Chief Financial Officer)**

Telephone number : 03-6287 1111  
Fax number : 03-6287 1212  
Email address : [jimmy.wong@tmclife.com](mailto:jimmy.wong@tmclife.com)

Shareholders and/or stakeholders are welcomed to raise queries by contacting the abovementioned personnel throughout the year.

### 3. ACCESS TO INFORMATION

Stakeholders may obtain up-to-date information about the Group by assessing the Company's website, [www.tmclife.com](http://www.tmclife.com). Financial results, updated announcements to Bursa Malaysia Securities Berhad, corporate information, board charter, code of conduct of the Board, annual reports, the rights of the shareholders to participate, speak and vote at general meetings and to demand poll vote and other information of the Company can also be found from the Company's website.

### 4. METHODS OF COMMUNICATION

The Company uses the Annual General Meeting ("AGM") as a means of communicating with shareholders. Members of the Board, key senior management of the Company as well as the external auditors are present to answer questions raised at the meeting. AGM provides an important opportunity for effective communication with, and constructive feedback from, the Company's shareholders.